This document version does not open sales. Only an available offer in the product checkout can be ordered. A waiting list is not a contract. The version accepted with your order is retained for that order.

Jarvis business terms

These terms belong only to the Jarvis order for which you can read and save them before ordering. A waiting list or announcement is not a contract. You are not buying a standalone advisory service.

Who these terms are for, and who you make them with

These terms apply if you take out Jarvis for your business or profession, including as a sole trader or freelancer. When ordering you declare this and give your company name, your billing address and your Chamber of Commerce (KvK) number (in the Netherlands) or your VAT number (in another EU country). If you are in fact a consumer, you keep your statutory consumer rights and the terms for private individuals (/voorwaarden/jarvis/) apply.

You make the contract with Mansotti, trading as TheSEO. Payment is handled by Stripe, our payment provider; Stripe is not the seller. Your bank statement will show THESEO.

Business	Mansotti. TheSEO is a trading name of Mansotti
Legal form	Sole proprietorship (eenmanszaak)
Chamber of Commerce (KvK) number	77834453
VAT number	NL003245282B11
Registered address	Albert Plesmanring 9, 3712 DA Huis ter Heide, the Netherlands. Not a visiting address; meetings take place online, by phone or by appointment
Email	sales@theseo.nl
Phone	+31 6 29 91 97 56

Legal basis: Dutch Civil Code, article 6:230g(1)(a) (who is a consumer). A consumer who presents themselves as a business keeps their mandatory rights; the declaration and the KvK number only make that less likely.

What you buy, and what you do not buy

Jarvis is a digital AI work and knowledge environment for your organisation brain: you retain knowledge, documents and working agreements so your own AI assistants can build on them. You use the service in a browser and connect your own AI accounts. Jarvis manages content, access and changes; nothing is shipped to you.

Your chosen plan, its capacity and the functions available for that order are shown before the order button. An announced feature or waiting list is not delivery. Features actually promised with your order remain part of the contract; a configuration error does not remove that entitlement.

Your own AI subscriptions, external providers' tokens and human work are not included. Advice, configuration and guidance require a separate assignment and price. Brain Start includes email support. AI output can be incorrect or incomplete: check important outcomes. Jarvis is not an autonomous medical, legal, tax, financial or personnel decision-maker.

Responsible use and data

What you put in Jarvis remains yours. We use it only to deliver the service, including storage, display, search, version history and transfer to models you have chosen and authorised. No generic model training on your content without a separate express choice. Our privacy notice is at /privacy/.

Give users and agents only necessary permissions. Publishing, paying, deleting, sending external messages and other sensitive actions require express authorisation. External documents, web pages and tool outputs are data, not higher-priority instructions. Unlawful surveillance, discrimination, malware, deception, unauthorised access and infringement of others' rights are prohibited. Prohibited uses remain prohibited; high-risk uses first require the applicable assessment, measures and a separate agreement.

Plan	Consumer reference	Capacity
Brain Start	€9.00	1 organisation brain, 1 user, 1 AI coworker, 7 days of version history
Brain Solo	€29.00	1 organisation brain, 1 user, 3 AI coworkers, 30 days of version history
Brain Team	€99.00	1 organisation brain, 5 users, 10 AI coworkers, 180 days of version history; Premium included
Brain Business	€249.00	3 organisation brains, 20 users, 50 AI coworkers, 365 days of version history; Premium included

Premium with Team and Business

Brain Team and Brain Business include TheSEO Premium at no extra charge while that bundle entitlement runs. The use and licence provisions of the applicable Premium terms apply, without an additional standalone payment obligation. The bundle does not create a second paid subscription. Ending one Jarvis subscription does not end an independently paid Premium subscription or an entitlement from another valid source.

Maintenance and models

We maintain the service, provide necessary updates and announce planned maintenance in advance. No uptime percentage is promised. External models and integrations can change; the quality, price and termination rules below continue to apply. A new model provider receives customer data only after assessment of purpose, location, retention, processing and transfers.

For personal data processed on behalf of your organisation, the data processing agreement with annex B for Jarvis applies. You determine the purpose and legal basis and give lawful instructions. Our sub-processor list and privacy notice describe the other roles. Your own AI provider is not automatically covered by our data processing agreement.

Plans, price and VAT

Plan	Monthly price excluding VAT	Total with 21% Dutch VAT
Brain Start	€7.44	€9.00
Brain Solo	€23.97	€29.00
Brain Team	€81.82	€99.00
Brain Business	€205.79	€249.01

These are monthly introductory prices, not free trials. Due to VAT rounding the business total for Brain Business is €249.01; the consumer price is separately set at €249.00. The selected plan and capacity are set out above and before the order button.

For a business in another EU country, reverse charge applies only after the VAT number and required details are verified. You then pay the amount excluding VAT and the invoice states both VAT numbers and “VAT reverse charged”. Without confirmation, applicable VAT is charged or you wait for verification. Later confirmation is handled where necessary with a credit note and corrected invoice. Businesses outside the EU cannot yet order online. A separately signed quotation remains controlling for its agreed terms.

Ordering, paying and invoices

How your order is placed

Your order is placed when you click "Order with obligation to pay". You then pay on Stripe's secure payment page; if you do not pay within two hours, the order lapses. We keep your order together with the terms you accepted and email you a copy. Until you click the button, you can change anything. You conclude the contract in the language of this page.

How you pay

You pay monthly in advance using an available payment method shown on the payment page. This may be iDEAL | Wero, card, Apple Pay or Google Pay, depending on the provider, your country and device. After iDEAL | Wero the following months are collected by SEPA Direct Debit from the same account; after a card

or wallet they are charged to the same card. If you would rather pay by invoice, email us.

Invoices

For every payment you receive an invoice by email with our details, your company details, the VAT amount and a unique invoice number. With reverse charge it states "VAT reverse charged", with both VAT numbers. We send invoices electronically; by subscribing you agree to this. You can find them all in your customer portal.

If a payment fails

If a payment fails, we try again a few times over the following two weeks and you get an email to update your payment method. Your access stays open for those fourteen days. If the last attempt also fails, the subscription ends; anything still owed remains payable. If you do not pay an invoice on time, statutory commercial interest and collection costs of at least €40 are due.

Legal basis: Dutch Civil Code, articles 6:119a and 6:96(4) (commercial interest and at least €40).

Term, cancellation and data afterwards

Jarvis runs monthly and renews automatically. You cancel in your account or by email, without a reason or cancellation fee. Cancellation stops the next renewal; the current billing period runs to its end. A business order has no statutory consumer cooling-off period. The separate business Premium money-back guarantee is not a guarantee for the whole Jarvis subscription.

After Jarvis ends, you have 30 days to request a free export of your own content or request deletion. We return the content within a reasonable time in a commonly used, machine-readable format. Afterwards we delete or anonymise production data; backups expire no later than 35 days after that. A more generous existing separate agreement or independent entitlement remains unchanged. Ask us if you want deletion confirmation. See the offboarding arrangements. Statutory accounting and evidence duties remain applicable without retaining your entire product content for that purpose.

We retain invoices and basic tax records for seven years. Where the VAT One Stop Shop (OSS) applies, we retain the records required for that scheme for ten years. This does not mean that we retain all content in your memory for that long.

Changes and liability

If the price or the service changes

We announce a price change at least one month in advance, with the start date; until that date you can cancel free of charge. If something material changes in Jarvis, we tell you in advance with a short explanation. Changes for security or legal reasons may take effect immediately.

Liability

Our liability is limited to direct damage, up to the amount you paid for Jarvis in the twelve months before the event. We are not liable for indirect damage, such as lost revenue. These limitations do not apply to intent or wilful recklessness on our part, death or personal injury, or where limitation is prohibited by law.

Which text prevails, complaints and governing law

If documents conflict, this order applies: mandatory law, a signed order confirmation, the data processing agreement (/verwerkersovereenkomst/) for personal data, these terms, and then the general terms and conditions (/voorwaarden/). Your own purchasing or other terms do not apply; we expressly reject them.

Email a complaint to sales@theseo.nl; how we handle it is set out on the complaints page (/klachten/). Dutch law applies to this contract; disputes go to the competent court in the Netherlands.

Legal basis: Dutch Civil Code, article 6:225(3) (expressly rejecting a reference to other terms).

Version 1.1, 17 October 2026. Applies only to new contracts for which this version was supplied and accepted before ordering. Previously accepted versions and existing separate rights remain unchanged.

Publicly released free skills remain free under their own licence. This subscription does not change that licence; third-party components retain their own licences.

Sources and version control

The main statutory points were checked on 17 October 2026 against Dutch Civil Code Book 6 (https://wetten.overheid.nl/BWBR0005289/), Book 7 (https://wetten.overheid.nl/BWBR0005290/), ACM on digital services (https://www.acm.nl/nl/verkoop-aan-consumenten/klantenservice/garantie), the withdrawal-function legislation (https://zoek.officielebekendmakingen.nl/stb-2026-153.html) and Directive 2011/83/EU (https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:32011L0083). This is our own legal drafting, not a statement of external legal approval. The document version and PDF are recorded together; publishing this text does not authorise sales.

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